

Enclosed is the 2024-2025 Energy Assistance Program (EAP) application. Instructions for applying are on Pages 3 and 4. **Use ONLY the forms that apply to you.** If you need additional forms, please email eap@insccap.org or contact your local SCCAP office to request them. Phone numbers are listed at the bottom of the page.

EAP begins November 1, 2024. We can't help with disconnects or crisis before that date. If you need help before the program starts, contact your utility provider to discuss options or your local trustee or 2-1-1 for resources.

Send your **completed** application to your local SCCAP office. <u>Your application must be complete before we can help you.</u>

The last day to apply for the 2024-2025 Energy Assistance Program is April 14, 2025, at 5pm EST. We cannot accept an application after that. Note: it is a month earlier than in the past.

We have 55 days to process your application. If you have questions, email **eap@insccap.org** or call your local SCCAP office at the number listed below.

If you are in crisis or move (change addresses) after you apply but before we process your application, please contact SCCAP right away.

NEW THIS YEAR- If you have a credit balance of more than \$250 on your **regulated** utility account, you are ineligible for a regular benefit for that account. You might be eligible for crisis during the crisis period from March 1- April 14, 2025, though.

Use the QR code below to visit our SCCAP website for information about the program. Starting October 1, 2024, you can find a link there to apply online for EAP. If you apply online, you must upload your paperwork with your online application.



Follow SCCAP on Facebook (facebook.com/insccap) for any updates about the program as they become available.

Monroe County 1500 W. 15th St. Bloomington, IN 47404 812-339-3447 Fax: 812-668-2110 **Brown County** 746 Memorial Dr. Nashville, IN 47448 812-988-6636 Fax: 812-988-8586

Morgan County 159 W. Morgan St. Martinsville, IN 46151 765-342-1518 Fax: 765-342-3460 Owen County 205 E. Morgan St. Suite D Spencer, IN 47460 812-829-2279 Fax: 812-829-2505 insccap.org



Privacy Notice and Your Rights and Responsibilities

Privacy Act Provisions: Federal laws require us to tell you about your rights and responsibilities before we collect and use information about you that is classified as private or confidential. This form provides you with important information that complies with the federal Privacy Act of 1974, 5 U.S.C. § 552a(e)(3).

Please read this *Privacy Notice* carefully before completing and signing the *Indiana Energy Assistance Program application*, and keep this *Privacy Notice* in your records for future use. This *Privacy Notice* applies to the Energy Assistance Program (EAP) and the Weatherization Assistance Program (WAP).

Why do we collect the information on the application?

We will use your information to research, evaluate and administer the EAP and WAP programs. We need the information:

- To know you from other individuals.
- To see if you qualify for assistance.
- To allow us to get federal or state funds for the assistance you receive.
- To meet federal or state reporting requirements.

Do you have to give us the information?

You have the right to not give us the information we ask for.

What happens if you give or do not give us the information?

If you give us the information requested on the application, your application will be processed. If you do not give us that information:

- Your application will not be processed.
- You might not receive services.
- You might not receive help with energy bills.
- Your services might be delayed.

We will keep whatever information you give us, whether or not your application is approved.

Who may see this information?

The following persons may receive information contained in your application if: (i) they need access to the application information to do their jobs in connection with the EAP and WAP, or (ii) they are otherwise authorized by federal or state law to receive it, or (iii) they use the information for reports, to measure outcomes, and for referrals and eligibility purposes:

- Local Energy Programs Service Providers under contract with IHCDA.
- Program auditors as required or permitted by Office of Management and Budget (OMB) circulars.
- United States Departments of Health and Human Services and Energy.
- Persons so authorized pursuant to court order or subpoena.
- Your energy companies for affordability and Energy Programs.
- United States Social Security Administration.
- Other agencies or entities as allowed by federal or state law.

Why do we collect Social Security Numbers?

We use Social Security Numbers in the administration of the EAP and WAP to assure eligible applicants and their household members receive only allowable benefits. Federal law allows us to require you to disclose your Social Security Number in order to process your application and to prevent, detect and correct fraud and abuse. AUTHORITY: Section 205(c)(2)(C)(i) of the Social Security Act, 42 U.S.C. § 405(c)(2)(C)(i).

Why do we ask for information about your race?

This information is compiled and recorded for statistical purposes only and is included on our federally mandated reporting. The program does not discriminate for reasons of race or ethnic background, religion, gender, sexual orientation or political affiliation.



PY 2025 Indiana Energy Assistance Program Application INSTRUCTIONS

- Please note that Indiana's Energy Assistance Program provides a one-time benefit payment. This is not recurring monthly assistance, and is not designed to cover all of your utility costs for a year.
- If you are currently scheduled for disconnection or already disconnected on any utility, or if you are running low or out of bulk heating fuel, check the box to inform the agency you are in crisis.
- Identify anybody in the household who may be an employee/staff member, board member, or subcontractor of the agency you are applying with, or who is related to any of these roles.
- Please complete the application form in its entirety, including fields with yes/no options.

Part I: Contact Information

- Please fill in all information completely, including the full name and last four digits of SSN for the person
 completing the application for the household. <u>If you do not fully complete the information or provide good
 methods of contact, it may delay application processing or lead to a denial.</u>
- If you do not have an alternate mailing address from your home address, please leave that field blank.

Part II: Home and Utility Information

- Please complete all fields completely.
- Please submit your **current** electricity and heating bills or account statements with your application.

Part III: Income and Benefits

- Please complete all fields, indicating all forms of income received by any member of the household in the past three months.
- Please submit current documentation of income along with your application.
- If anybody in your household has **paid** child support in the past three months, submit proof of payments to have child support deducted from household income.

Part IV: Household Members and Demographics

- Please include yourself as household member number 1.
- You must list all persons residing at the address of application as of the date of application.
- You must complete all fields for all individuals. Failure to complete demographic information will delay your
 application processing as the local service provider will need to contact you to gather this information. We
 require full Social Security Numbers for all members of the household.
- If there are more than eight persons in your household you will require an attachment to list the other members. Please contact your local service provider for the attachment and check the box to notify the intake processing your application that there are more than four people present.
- Please use the codes provided to identify race, ethnicity, and Military status for each household member.

Part V: Certification

Failure to sign and date the certification statement will invalidate your application.

Submitting your application

- Please submit your application to the local service provider administering EAP for your county, not to IHCDA.
- If you do not know who your local service provider is, you may identify them by dialing 2-1-1 or by visiting http://eap.ihcda.in.gov. It should also be listed on the front of the application.
- Please submit the following documents with your application (photocopies are acceptable):
 - 1. **Current** documentation of income for all household members age 18 or over. This may include:
 - Employment/wages
 - Most recent paystub
 - Request for Earnings information form contact Local Service Provider
 - Social Security/SSI/VA benefits
 - Most recent **complete** award letter (may be downloaded from online)
 - **Complete** bank statement
 - Pension/retirement
 - Award letter
 - Self-Employment
 - Most recent Form 1040 tax return, with all appropriate self-employment schedules.
 - Unemployment Benefits
 - Completed release of information form for DWD.
 - **Full** print-out of your most current Uplink statement.
 - Alimony/spousal support/Worker's Compensation/Private disability
 - Any documentation of payments received.
 - Odd Jobs/irregular income/No Income
 - Completed Income Verification form contact Local Service Provider
 - If you have any questions about acceptable documentation, contact your local service provider.
 - 2. Current, complete bills for your electric, heating, and water/wastewater utilities.
 - If you heat with bulk deliverable fuel, provide most recent delivery receipt.
 - If utilities are included in your rent, please provide completed Landlord Affidavit.
 - Please ensure you are providing the <u>full and complete</u> billing statement!
- <u>Depending on household circumstances, additional documentation may be required</u>. Please contact your local service provider with any additional questions.

Indiana Energy Assistance Program Application

Program Year 2025



South Central Community Action Program
1500 W. 15th St.

Bloomington, IN 47404

For Provider/Agency Use Only	
Date received:	
Application number:	
Mail-In Appointment Outreach/Ho	me Visit/Other
Household is disconnected or out of fuel:	Yes No
Household has d/c notice or less than 25% fuel:	Yes No
Household heat source is inoperable:	Yes No
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"	ean@	Dinsccap.org	812-339-344	.7	Household is disconi	nected or out of fuel:			Yes	No
ihcda OOO	-	·		·	Household has d/c notice or less than 25% fuel:				Yes	No
Indiana Housing & Community Development Authority	*	www.inscca	p.org	I	Household heat sou	rce is inoperable:			Yes	☐ No
If your utility has been disconnected or is scheduled for disconnection, or if you are low or out of a prepaid, bulk deliverable fuel, contact your local service									rvice	
provider listed above to request a crisis appointment. If you need other emergency options, please call 2-1-1.										
Check here if your electri	s or heating ut	ility is disconnected or sci	heduled for disconne	ction, or yo	ou are low or out o	of bulk heating fuel	l or prepai	id ele	ctricity.	
Is <u>any person</u> in this household af	filiated with th	e above-named agency as	s: an employee or sta	ff member,	, volunteer, board	member, or subco	ntractor, <u>a</u>	<u>or</u> rel	ated to	any
employee, staff member, volunte				t, child, gra	indparent, grandch	nild, sibling, spouse	e, aunt, un	ıcle, n	iece,	
nephew, parent-in-law, child-in-la	w, sibling-in-la	w, grandparent-in-law, o	r grandchild-in-law.							
☐ No ☐ Yes (pl	ease identify mer	mber and relationship):								
			Part I: Contact Inform	ation						
Applicant Name					La	st four digits of SSN	County			
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					XX	K-XX-				
Physical Address (Including Apartment	nt/Lot/Trailer N	umber, if applicable)			Cit	у	s	State	Zip	
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								114		
If you have a PO box or an alternate r	nailing address,	please list it below. Otherw	rise, please leave blank							
Please provide <u>at least one</u> form of	contact informa	ation. Failure to provide acc	urate contact informat	on may dela	ay application proce	ssing. It is your resp	onsibility to	o mon	itor you	r e-mail,
postal mail, voicemail, and SMS	MMS for mess					ond in a timely man	ner to requ	iests f	or addit	ional
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Home Type (Please check one)			t II: Home and Utility In	formation	Utilities and Paym	ent				
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Application number:	

	Part IV: Household Members										
L	List <u>al</u> l people res	iding in household, <u>inclu</u>	ding you	rself. Check here and a	attach additior	al sheet if more t	han eight people	e are in hous	ehold:		
				Full Social Security	Citizen or Qualified				Race	Ethnicity	Military Status
_	Last Name and Suffix	First Name	M.I.	Number	Alien?	Date of Birth	Gender Male	Disabled?	Please us	e codes list	ed below
Applicant					Yes		Female	Yes			
ant					☐ No		Other/enby	☐ No			
					Yes		Male	Yes			
2					☐ No		Female Other/enby	No			
					Yes		Male	Yes			
3					☐ No		Female Other/enby	No			
					Yes		Male	Yes			
4					☐ No		Female Other/enby	, 🔲 No			
					Yes		Male	Yes			
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7					☐ No		Female Other/enby	No			
					Yes		Male	Yes			
8					□ No		Female Other/enby	— No			
-		Race Codes				Ethnicity Code			 ilitary Sta	tus Codes	
Α	- Asian; B - Black or African American;		Alaska N	ative;	H - Hispanic,	Latino, or Spani		A - Active-			
Р	- Native Hawaiian or other Pacific Islan	nder; W - White; M - M	ulti-race	; O - Other	N - Not Hisp	anic, Latino, or S	panish origins	V - Veterar			
				Part V: Certif	ication			N - No affil	iation		
Di	sclaimer: If electronic signature is used,	by typing my name, I in	tend to			I that signing and	submitting this	statement	is the legal	l equivalen	t as my
	andwritten signature. I certify under the			-			_		_		
	est of my knowledge and belief. I unders								-		_
	ommunity Development Authority (the "S at I am an adult residing in this househo		_								
	rtify that I am currently a resident of Inc						-				
	sistance Program(s) (the "Program"). I c										
	d are eligible to receive federal taxpaye thout consideration or payment by me.										
	om my energy supplier, including about										
	search, evaluation and analysis. Indiana					•					
	cal Service Provider or other entity from these services. I also acknowledge that			- ,						-	
	bmitting this application or any supporti		_								
	quired to repay any assistance and/or b				•						,
	sponsible for providing my correct conta essages, or physical mailbox for communi				from which I a	im requesting ass	istance and for	checking my	/ voicemail	i, e-mail, Si	MS/MMS
En	ergy Assistance Program benefits are pr	ovided without regard t	o race, c	olor, national origin,	religion, sex, o	disability, age, an	cestry, familial s	status, or sta	itus as a ve	eteran.	
Fr	aud Warning: 18 U.S.C. 1001 provides, a	mong other things that	whoeve	r knowingly and willin	ngly makes or	uses a document	or writing cont	aining any fa	ulse fictitio	us or frau	dulent
	atement or entry in any matter within the			• ,			•				
Sig	gnature of applicant (required)						Date (required)			
ľ								•			



Agency Referral Form

South Central Community Action Program has a mission to provide opportunities for low-income individuals and families to achieve personal and economic independence. In an effort to achieve this mission, we offer a variety of programs within our agency. Please initial next to any programs that you would like additional information about. Program information will be sent out with your notification letter after applying for the Energy Assistance Program. Please notice the first 3 programs listed are available in Brown, Monroe, Morgan, and Owen counties, while the rest are available only to Monroe County residents.

	Westmartanton	Weatherization is an energy conservation program which increases the energy efficiency of a home, as well as health and safety conditions for its occupants.
	Hausing Choice Vaucher Program (Section 6 No.com)	Housing Choice Vouchers provides vouchers for low-income households to find their own rental units within U.S. Housing and Urban Development's (HUD) guidelines. We provide vouchers in Brown, Monroe, Morgan, Owen, Clay, and Greene counties.
	covering kids Pamilies of Indiana	Covering Kids and Families covers health insurance needs by helping someone to understand, obtain, and maintain health insurance.
Prog	rams belo	w are offered ONLY in Monroe County
	Head Start	Head Start & Early Head Start promotes the school readiness of children from low-income families in Monroe County. We support comprehensive child development by providing education, healthcare, and family well-being services.
	THRIVING CONNECTIONS	Thriving Connections is a multi-generational community building model that gathers diverse people who cultivate intentional relationships across economic class by creating a safe harbor to focus on achieving financial, emotional, mental, physical, social, and spiritual growth.
	BLOOMINGTON UTILITIES	City of Bloomington Utilities Water & Trash Program is available to qualified persons to get assistance paying their water bill and/or obtaining trash services.
	GROWING Opportunities	Growing Opportunities is SCCAP's family enrichment program, which provides case work and when funding is available, emergency funds and debt relief opportunities. We currently have funds to address alleviating medical debt, childcare arrears, past due property taxes, rental deposits, late fees, and medically specific diets.
ignature		Date

My signature above confirms that I release and agree to hold harmless SCCAP and its directors, employees, attorneys, agents, insurers, and representatives (collectively, "Releasees") from any and all claims, liability, expenses, costs and damages (including attorney's fees) that I may incur, directly or indirectly, as a result of SCCAP's or any other entity's collection, receipt, possession, processing, use, dissemination, disclosure, transfer, or publication of (or as a result of any decisions made by any entity based on) any information about me or my dependents that I provide in connection with any application or request for services, benefits, or participation in the Energy Assistance Program or any other above-listed program.

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SCCAP Customer Satisfaction Survey

SCCAP relies on your feedback to continue improving our services. Your feedback is important to us. We appreciate you taking the time to complete this survey.

How did you hear	about us?					
Family/Friend	Loca	al Church	Internet/We	osite Facebook	211	
United Way	Newspaper	Social	Service Agency	Trustee's C	Office	
I have used SCC	AP services be	fore	Other (please	e specify):		
Is this your first vis	sit to SCCAP?					
Yes	No					
What county do yo	ou live in?					
Brown	О	wen	Mo	nroe	Morgan	1
What was the purp	oose of your vi	sit?				
Apply for help w	ith utility bills		Housing A	ppointment		
Sign up for Head	l Start/ Early H	ead Start	Apply for v	veatherization		
Other (please ex	plain):			-		
What SCCAP service	es have you us	sed before?				
Housing Choice	`	/		Early Head Start	Affordable Ho	ousing
Weatherization A	_	gram	~.	stance Program	CKF	
Thriving Connec	etions		Growing Op	portunities	None of these	
If you received an			in the mail from	us, did you use ar	ny of the tips?	Yes No
N/A (I didn't rec	ceive a flyer in	the mail)				
If so, what tips did	you try?					
If you tried using t	he tips to save	energy, did y	ou notice a deci	ease in your bill?	Yes No 1	Not sure yet
Please rank the fol	llowing aspects	s of vour visit	/contact with SC	CAP:		
The office was eas						
Strongly Agree	Agree	Neutral	Disagree	Strongly Disagro	ee Not applie	cable
	116100	1,0000	Dibagioc	Shongry Disagr	1 tot appin	
I was served in a ti	mely manner.					
Strongly Agree	Agree	Neutral	Disagree	Strongly Disagro	ee Not applie	cable

Staff was courteous a	and helpful.				
Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	e Not applicable
My need or reason fo	or phone ca	ll or visit to S	CCAP was take	n care of.	
Yes	No- I di	id not qualify		I need to provide add	litional documentation
No- SCCAP does r	ot offer the	service I nee		-	
If you answered "No"	' above, wha	at service did	you need?		
If SCCAP could not m	eet my nee	d(s), I was re	ferred to other	provider(s).	
Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	Not applicable
Staff offered informa	tion about	other SCCAP	services.		
Strongly Agree	Agree	N	leutral	Disagree	Strongly Disagree
Since participating in	SCCAP serv	vices, do you	feel you are:		
More self-supporting	ng Le	ess self-suppo	orting No	Change Pref	er not to answer
Overall, how do you	rate the qui	ality of servic	es we nrovide?	•	
Excellent	Good	Adequa	=	Poor Unaccepta	able
		_		_	
What barriers did yo		_			
Language/Interpret			•	*	n Issue None
Other (please expla	າາກ):				
What type of transpo	ortation do	you most oft	en use?		
Ride Share service	s (Uber, Lyt	ft, etc) Tax	xi/Cab City T	ransit/Bus Rural Tr	ransit
				f these transportation	
Other (please expla			Ž	1	•
Would you be intere	stad in shar	ing vour stor	v2 If you place	o provido vour conta	ct dotails
Yes N		ing your stor	y: II yes, pieas	e provide your conta	ct details.
Name/Email or Phone					
Please provide any o	ther feedba	ck you have	for our agency:		
· ,		<u>.</u>			

All SCCAP services are provided without regard to race, age, color, religion, sex, gender identity, gender expression, genetic information, sexual orientation, marital status, disability, national origin, ancestry or status as a veteran.